



Pavaso's Optimized Signing Experience Enhancements

1. Last Four of Social Security Number Requirement

During a RON signing session using the optimized signing experience, participants are now required to enter the last four digits of their social security number along with their date of birth. This will significantly increase the accuracy of obtaining the individual's information to generate their knowledge-based authentication (KBA) questions. This information is not stored and is used only for generating KBA questions. Both the date of birth and social security number fields are required.

The screenshot shows a web form titled "Check In - Amy Jones". At the top left is the Pavaso logo. To the right of the logo, it says "Loan # 546 Elevate Avenue, Dallas, TX 12345". Below the title, there is a message: "Enter your date of birth and select 'Continue' to confirm your personal information. This is used to retrieve the security questions you will need to answer within 2 minutes on the next step." Below this message, the form displays the following information: "Full Name Amy Jones", "Current Address 123 Rainbow Road Dallas, TX 12345". At the bottom, there are two input fields highlighted with a red border: "* Enter Date of Birth" with the value "01/18/1980" and a calendar icon, and "* Last 4 digits of Social Security Number" with the value "1234".

Want to know more about our optimized signing experience?

Visit our web page to see some of the new features and process improvements in action or request more information, including a full demo.

<https://pavaso.com/new-signing-experience>



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