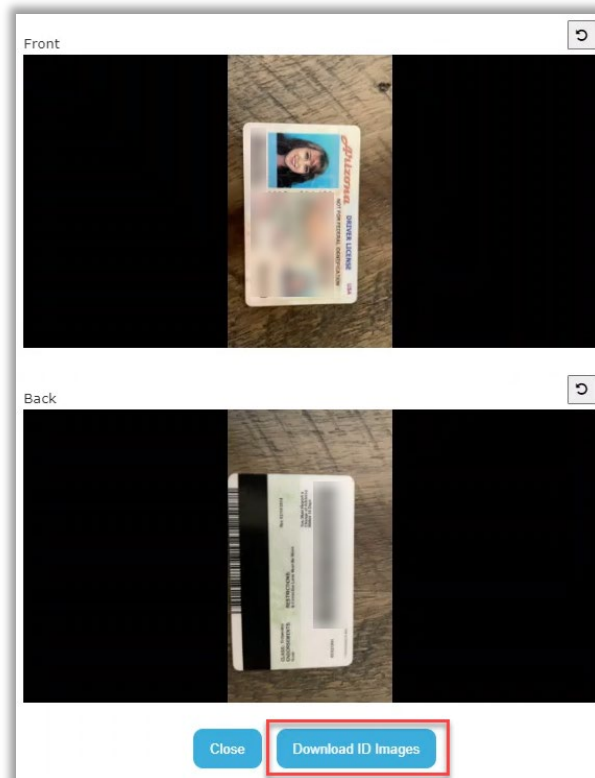# Enhancements

1. Download RON ID Images

ID images captured during the validation process during a RON signing can now be downloaded from the platform. ID images can be downloaded from the ID Validation screen or Post-Closing screen. IDs can be downloaded in PNG, JPG, BITMAP, TIFF, or PDF format.

To utilize this feature, your company must have the retain ID images setting enabled as well as the new setting allowing Notaries to download ID images. Only Company and Primary Administrators have access to these settings. If you have questions about these settings, contact your Implementation Lead or implementation@pavaso.com.

✔ Keep R.O.N ID images temporarily for [48] hours (edit hours)	✔ Allow Notary to download ID Images
Retain ID Images setting located in My Company > Closing Methods	*New setting located in My Company > Configuration*

Pavaso Support

Business Hours: Visit our Contact page and Holiday Schedule
Email: support@pavaso.com
Phone/ Closing Hotline: (866) 288-7051
Visit our 24/7 Online Help Library