

Browser Camera and Microphone Access

Chrome

Confirm the browser is allowing access to camera, microphone, and popups. If desired, these settings can be adjusted after the signing is complete.

- 1. From the URL bar, select the **toggle** icon.
- 2. From the dropdown menu, confirm camera and microphone are selected.
- 3. If the options do not appear in this menu, select **Site Settings**.

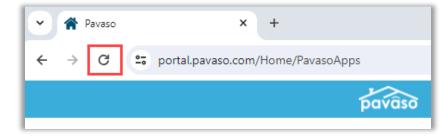
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← → 	😋 portal.pavaso.com/Home/PavasoA	pps
	portal.pavaso.com	× 50
	Connection is secure	>
2	□• Camera	
-	Ø Microphone	
	Reset permissions	
	Cookies and site data	pps >
3	🔅 Site settings	ß

From the site settings, change the camera and microphone to **Allow**. Close the tab after making changes.

Permissions		5	Reset permissions		
	9	Location	Ask (default)		
		Camera	Allow		
	Ŷ	Microphone	Allow		



After making any changes or closing extra tabs, select the reload icon.



Camera, microphone, and speakers should function as expected.

If you continue to experience issues with the system test, also check computer settings to confirm no other programs are blocking use of your camera or microphone. Location of these settings will vary by operating system. If the issue persists, we recommend switching your browser to Firefox.



Firefox

- 1. Select the Menu icon.
- 2. Select Settings.
- 3. Select Privacy and Security.
- 4. Select Camera.
- 5. Select Settings.
- 6. Enter https://www.portal.pavaso.com.
- 7. Make sure Block new requests asking to access your camera is unchecked.
- 8. Select Save Changes.

Note: Repeat steps 4 through 8 for the Microphone.

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Sync and save data	Sign In	Hom	e			
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New window	Ctrl+N		cn			
New private window	Ctrl+Shift+P	3 Priva	icy & Security			
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Passwords						
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Settings 2				↓ ↓		
More tools	>	l r		Settings - Camera Permission	ns	×
Help	>		The following websites bay	o requested to access your comp	a Vau san shasifu which wok	
Exit	Ctrl+Shift+Q		The following websites have requested to access your camera. You can specify which websites a allowed to access your camera. You can also block new requests asking to access your camera.			
		/	Phttps://www.portal.pa	vaso.com 6		٢
			Website		Status	•
			Remove Website R	emove All Websites		
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			Block new requests aski	ng to access your camera		
			 Block new requests aski This will prevent any w 		uesting permission to access e website features.	your



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