



When an Order has an incorrect email, the email address cannot be modified. If an incorrect email address is entered in Order Details, the borrower will not receive the email notification inviting them to create their account.

If an incorrect email is detected, contact Pavaso Support for assistance.

[support@pavaso.com](mailto:support@pavaso.com)

(866) 288-7051, option 3

Monday – Friday 7:00 am – 8:00 pm CST

Pavaso Support will forward the invitation to the requester (lender or title representative) to the forward to the appropriate email address for the consumer.

### Example:

Penelope’s email address was entered incorrectly, so she will not receive her invitation.

**Buyer 1** | Resend Invitation | This is a company, LLC, or group account

Email Address: penelopebuyer@gmail.com | Username: PenelopeBuyer06122018213309905

Buyer First Name (\*): Penelope | Buyer Middle Name: M | Buyer Last Name (\*): Buyer

Cell Phone: | Street Address (\*): 123 Right Road | City (\*): Plano

State (\*): Texas | Zip Code (\*): 12345

Add another Buyer

## Pavaso Support

Business Hours: Monday – Friday 7:00 am – 8:00 pm CST

Email: [support@pavaso.com](mailto:support@pavaso.com)

Phone/ Closing Hotline: (866) 288-7051, Option 3

24/7 Online Help Library: Log into your Pavaso account and click on “Help” next to your name.