

Consumer Has Not Received Invitation Email

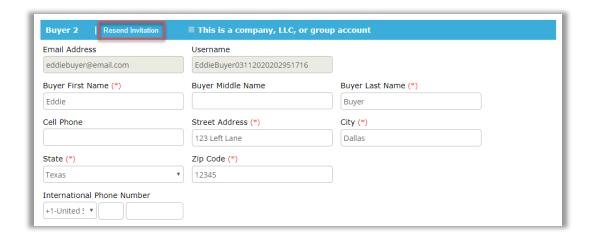
Check Junk/Spam

The consumer should check their spam and/or junk folder.

Resend the Invitation Email Link

Within Order Details, a Resend Invitation link will appear next to the consumer's name.

Note: If you do not see the Resend Invitation link, it is because the consumer has already created an account.



Contact Pavaso Support

If the above does not resolve the issue, please contact Pavaso Support:

Business Hours: Monday - Friday 7:00 am - 8:00 pm CST

Email: support@pavaso.com

Phone/ Closing Hotline: (866) 288-7051, Option 3

24/7 Online Help Library: Log into your Pavaso account and click on Help next to your name.