

## **Creating a Cash Order**

From the Order Lobby, select Create Order.

|                                   | Digital Close<br>Enterprise |                 |        |  | Current date/time: 10/08/2019 12:56:55 PM System -<br>Lobby Create Order Notifications Admin |
|-----------------------------------|-----------------------------|-----------------|--------|--|--|
| Order Lobe<br>Select an Order bel | DV<br>low to view the de    | etails          |        | Search Crit                              | Display orders from: 10/8/2018 to: 10/8/2019   |
| Order Number                      | Loan Number                 | Borrower        | Seller | Property                                 | Scheduled Closing Date Variation Actual Closing Date Status                                  |
| RON_Example                       | BH_08282019                 | Amelia<br>Buyer |        | 543 Testing<br>Trail, Plano,<br>TX 12345 | 8/28/2019 1:30:00 PM Configuration Needed  |

Complete all required order fields.

- A. Order number: Create a unique order number for the order.
- B. State: Select the property state from the drop down.
- C. Closing Date: Choose the date the order is scheduled to close. Note: This will not affect the order's ability to close. This is for display purposes in the portal only.
- D. Closing Time: Select the closing time and time zone.
- E. Loan Type: Select Cash Only from the drop down. The Loan Number entry field will revert to N/A.
- F. Optional Remote Closing and Video eNotary: If this is a RON closing, select this box. The state selected in the drop down must allow RON for this to be enabled.
- G. Property Address: Enter the address of the property.

| Create Order<br>Create a new Order by inpu<br>upload the associated docu<br>Documents.' | tting the Orde<br>ment package | r information below. You can also<br>as by clicking on 'Add | Add Documents Submit                                 |
|---|--------------------------------|---|--|
| Order Information   |                                |   |  |
| Order number (*) 🛆  |                                | State (*) 🕒   | Order Template                                       |
| Example_Order_Number  |                                | Texas   | (Please select an item)                              |
| Closing Date (*) 📀  |                                | Closing Time (*)  | Sales Price  |
| 10/11/2019  |                                | 02:00 PM UTC-7 MS1 *  |  |
| Closing Type  |                                | Signing Process for Consumer                                |  |
| Digital Closing •   |                                | Approve All, Sign Once                                      | <ul> <li>Remote Closing and Video eNotary</li> </ul> |
| Test Order  |                                |   |  |
| Loan Information  | Loan Type                      | (Please select an item)                                     | · 🕒  |
| Loan Number   |                                | (Please select an item)                                     | Note Amount  |
| Example Loan_Number   |                                | Purchase  |  |
| Loan Term (Year(s))   |                                | Refinance   | Monthly Payment                                      |
|   |                                | Other   |  |
| Interest Rate   |                                | Cash Only   |  |
|   |                                |   |  |

| G Property              |           |              |
|-------------------------|-----------|--------------|
| Street Address (*)      |           |              |
| 963 Apple Avenue        |           |              |
| City (*)                | State (*) | Zip Code (*) |
| Plano                   | Texas     | • 12345      |
| Property Type           | Tax ID    | County       |
| (Please select an item) | <b>v</b>  |              |
|                         |           |              |

Both buyers and seller information should be entered in Order Details. There are required fields for each:

A. Email and Street Address: Enter the email address of the consumer. Confirm the email address is correct as the Pavaso invitation email will be sent to this address. Enter the mailing address for the consumer.

**Note:** Buyers or sellers can share an email address if necessary. Each user will still receive an invitation email and be required to create their own account.

- **B. Optional International Phone Number:** For RON transactions, international numbers can be used to send ID verification texts. The number must be able to receive text messages from a U.S.-based phone number.
- C. Add another Buyer/Seller: Select this option to add an additional buyer or seller to the order.

| Email Address              | Username           |                 |  |
|----------------------------|--------------------|-----------------|--|
| exampleconsumeruser@yahoo  | o.com              |                 |  |
| Buyer First Name           | Buyer Middle Name  | Buyer Last Name |  |
| Example                    |                    | Consumer        |  |
| Cell Phone                 | Street Address (*) | City (*)        |  |
|                            | 123 Right Road     | Plano           |  |
| State (*)                  | Zip Code (*)       |                 |  |
| Texas                      | ▼ 12345            |                 |  |
| International Phone Number |                    |                 |  |
| +1-United S v              |                    |                 |  |

| sampleselleruser@vaboo.com |                    |                      |
|----------------------------|--------------------|----------------------|
| campicconorador @yande.com |                    |                      |
| Seller First Name (*)      | Seller Middle Name | Seller Last Name (*) |
| Sample                     |                    | Seller               |
| Cell Phone                 | Street Address (*) | City (*)             |
|                            | 156 Redding Road   | Plano                |
| State (*)                  | Zip Code (*)       |                      |
| Texas                      | • 12345            |                      |
| International Phone Number |                    |                      |
| +1-I Inited S 💌            |                    |                      |

Assign the closing agent. Complete the required fields:

- A. Company: Select the applicable company from the drop down. Associated companies/branches appear.
- B. Closer Email Address: Choose the closing agent to be associated with the order. If the required user is not available in the drop down, contact the company administrator.
- C. Is this Closer the Notary for this order?: If the user will be eNotarizing, select Yes. If the user is a registered eNotary with Pavaso, the State of Notarization will appear. If not, an error appears. If eNotarization does not apply to this order, leave the default Unknown Notary selection.
- D. Add another Closer: Multiple users can be associated with an order. Adding another closing agent allows this additional user to access and close the order on Pavaso. N

| ote: | This also | applies to | mobile/remote | notaries | associated | with | your | company | '. |
|------|-----------|------------|---------------|----------|------------|------|------|---------|----|
|------|-----------|------------|---------------|----------|------------|------|------|---------|----|

| Company                              | Company 🙆                     | Closer Email Address (*) 🕒   |                            |
|--------------------------------------|-------------------------------|------------------------------|----------------------------|
|                                      | BH Title •                    | chriscloser@mailinator.com • | Username                   |
| Other                                | Closer Email Address (*)      |                              | chriscloser@mailinator.com |
|                                      | First Name (*)                | Middle Name                  | Last Name (*)              |
|                                      | Chris                         |                              | Closer                     |
|                                      | Street Address                | City                         | Cell Phone                 |
|                                      | 2900 N Dallas Pkwy            | Plano                        | (834) 789-4329             |
|                                      | Zip Code                      | State                        |                            |
|                                      | 75093                         | Texas                        |                            |
| Is this Close<br>Yes<br>State of Not | er the Notary for this Order? | Delow) O Unknown Notary      |                            |



The Additional Party section is optional and can be used to add the following to an order:

- Co-Borrower
- Loan Officer
- Loan Processor
- Non-Purchasing Spouse
- Title Holder

Once all fields are complete, click Submit to create the order.

| As Role                  | Email Address | Username  |                   |
|--------------------------|---------------|-----------|-------------------|
| (Please select an item)  | •             |           |                   |
| First Name               | Middle Name   | Last Name |                   |
|                          |               |           |                   |
|                          |               |           |                   |
|                          |               |           | Add another Party |
|                          |               |           |                   |
| Uploaded Order Documents | 5             |           |                   |
|                          |               |           |                   |



## **Additional Party Permissions**

|                              | Add users to company   | Close Orders | Change<br>Company<br>Config Settings | Upload<br>Documents | Modify Order<br>Details | Pre-Closing<br>Review<br>required for<br>Pending<br>Closing status | Able to sign<br>documents  |
|------------------------------|------------------------|--------------|--------------------------------------|---------------------|-------------------------|--|--|
| Co-Signer                    | N                      | Ν            | N                                    | N                   | N                       | Y, if tags are<br>assigned   | Y, if tags are<br>assigned   |
| Loan Officer                 | Y, if Company<br>Admin | Y            | Y                                    | Y                   | Y                       | N/A  | Y, if tags are<br>assigned. Must<br>complete<br>before order<br>moves to<br>Closed status.<br>Documents<br>can be signed<br>prior to closing |
| Loan<br>Processor            | Y, if Company<br>Admin | Y            | Y                                    | Y                   | Y                       | N/A  | Y, if tags are<br>assigned. Must<br>complete<br>before order<br>moves to<br>Closed status  |
| Non-<br>Purchasing<br>Spouse | N                      | Ν            | N                                    | N                   | N                       | Y, if tags are assigned  | Y, if tags are<br>assigned   |
| Title Holder                 | N                      | N            | N                                    | N                   | N                       | Y, if tags are<br>assigned   | Y, if tags are<br>assigned   |

## **Pavaso Support**

Business Hours: Monday – Friday 7:00 am – 8:00 pm CST Email: support@pavaso.com Phone/ Closing Hotline: (866) 288-7051, Option 3 24/7 Online Help Library: Log into your Pavaso account and click on "Help" next to your name.