

# Remote Online Notarization (RON)\* Apple<sup>®</sup> iPad<sup>®</sup> App – Notary Guide

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Pavaso, Inc.

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## **Before You Begin** What is Remote Online Notarization?

Remote Online Notarization (RON) is the act of notarizing documents electronically with an electronic seal applied online, from a separate physical location than the Signer.

A Notary performing a RON transaction must be a legally commissioned Notary public who is authorized to conduct notarizations over the internet using digital tools on live audio video calls. The Notary is required to validate identification and witness the signing event online.

Pavaso's Digital Close Enterprise (DCE) platform gives Notaries the tools they need to conduct an online signing. During a RON signing, Notaries validate the Signer's identity and digitally notarize electronic signatures applied to documents by Signers. If a document requires a wet signature, the Notary will need to obtain the wet signature prior to closing the order on the platform. Documents requiring wet signatures must be printed from the Pavaso portal and scanned/imported into the system to successfully close an order. Each RON session is recorded and available to permissible participants after closing.

### **Signer Identity Validation**

Signers participating in a RON session will need to verify and authenticate their identity. Pavaso validates identity in three ways:

- Security Questions Signers are required to answer a set of knowledge-based authentication or also referred to as security questions generated from a trusted third-party knowledge-based authentication database.
   Note: Signers must have enough information in the U.S. to participate in a RON signing. Generally, this is a minimum of six months association with a U.S. address.
- Government or State ID –Signers are also required to validate their photo ID through a trusted third-party identify verification service. They
  must use their smartphone to take a picture of their photo ID and upload it via text. International numbers are accepted; however, the
  smartphone must be able to receive a text from a United States phone number. Third-party messaging apps are not supported. *Note:* Third-party software confirms ID validity. Expired IDs will still validate. The Notary can confirm that the ID being used is in good standing, via the
  webcam or by reviewing the image of the ID the signer captures with their smartphone or both.
- Video Identification Additionally, Notaries may also validate the Signer's identification by asking them to hold up their state-issued identification card, driver's license, or a government-issued passport to their web camera. Proper lighting and clear visibility are required to validate each participant.

### **Minimum System Requirements**

Please refer to <u>https://pavaso.com/system-requirements/</u> for the current system requirements. There is a column specific for the RON app.

## Tips for your iPad App Signing

- The Pavaso iOS 11+ app can only be used in a landscape orientation to ensure the optimal user experience.
- Both Notaries and Signers can use the app to complete the signing.
- All RON requirements for using a laptop/desktop apply to conducting a signing using the app.
- The app is available <u>only</u> for a compatible iPad; no other Apple products are compatible.
- Currently, the iPad app only supports RON transactions. In-Person eNotarization (IPEN), Multi-Device Closing (MDC) and other closing types cannot be performed using the app.
- All users must already have created their Pavaso account using a web browser before they can use the iPad app.

# System and Order Configuration

### **Order Settings**

RON must be enabled for your company within the Pavaso platform prior to attempting a RON transaction. Speak with the Pavaso Implementation Specialist to request this feature be turned on. If you are unsure who to contact, email <u>implementation@pavaso.com</u> for assistance. *Note:* Orders must originate from an integration or a desktop/laptop computer, not the iPad app.

# **Signer Pre-Closing Document Review**

Each Signer must complete their Pre-Closing Document Review in their Pavaso account prior to starting the RON session. All transactions appear on the Signer's Closing Dashboard.

Digital Close	🔓 Home 🖾 I	My Messages 🛛 🖄 My Team	Pielp Bernadette L I
My Closing Dashboard			
CURRENT CLOSINGS		RECENT ACTIVITY	
543 Apple Avenue, Plano, TX 75093	Pending Review		
Borrower(s): <b>Bernadette Buyer</b> Seller(s): Order Number: <b>ExampleOrder_123</b> Loan Number: <b>ExampleOrder_123</b>			
Closing Date: 06/25/2019 02:00 PM	$\Theta$		
PAST CLOSINGS  You have no older closings.			
ABOUT PAVASO			
My Closing Experience	<ul> <li>Consumer Testimonial</li> <li>Pavaso's Vision &amp; History</li> </ul>		
	_		

# Selecting the order from the Dashboard opens the order and initiates document review. Signers are required to read and accept the Uniform Electronic Transactions Act (UETA disclosure), also referred to as also referred to as eConsent, which is achieved by selecting the **Accept** button.

Note: Should any Signer decline the eConsent unintentionally, contact <u>Pavaso Support</u> to reset the eConsent. The Signer will have the ability to accept the eConsent after the reset.

#### Consent for use of electronic signatures and records:

Pavaso is required by law to provide you with certain disclosures and information about your loan application ("Required Information"). With your consent, Pavaso can deliver Required Information to you by: Displaying or delivering the Required Information electronically, and Requesting that you print or download the Required Information and retain it for your records.

This notice contains important information that you are entitled to receive before you consent to electronic delivery of required information. Your consent also permits the general use of electronic records and electronic signatures in connection with your application. Please read this notice carefully and print or download a copy for your files.

After you have read this information, if you agree to receive Required Information from Pavaso electronically, and if you agree to the general use of electronic records and electronic signatures in connection with your relationship with Pavaso, please click on the "I agree" button where indicated.

Statement of electronic disclosures:

You may request to receive Required Information on paper, but if you do not consent to electronic delivery of Required Information, Pavaso cannot proceed with the acceptance and processing of your electronic application.

If you consent to electronic delivery of Required Information, you may withdraw that consent at any time. However, if you withdraw your consent we will not be able to continue processing your application.

Decline Accept

#### The Signer selects a document to review from the list.

NAVIGATION	Pre-Closing Review 0/3 Document(s) Confirmed Day(s) Until My Clos	ing 🗘 <b>0</b> Notification(s)
My Closing Dashboard	Description	0
Step 1 -Pre-Closing Review	During this phase, you will have a chance to review your pre-closing documents and get educated about	t your upcoming closing. If
Step 2 - Pre-Closing Completed	you have any questions during this time, you can use the Notifications center to ask a question directly	to your team members.
	Filter: All • III III Search Documents Q	
	Closing Disclosure Compliance Agreem Let's Review Pending Review Pending Review Pending Review	>
	Educational Content	0
	Notes	٥
	Selecting <b>Skip Pre-Closing Review</b> will proceed you to the next screen to select <b>Complete</b> . Selecting documents that have not yet been confirmed and complete your review. Any outstanding documents v signatures during closing.           Skip Pre-Closing Review	this option will bypass any vill require individual digital

All pages must be reviewed before the **Confim This Document** button will enable. Depending on the configuration settings, documents that are confirmed during the Pre-Closing Review may have signatures automatically applied to them during the signing session.

If tags are set to **Pre-Close** during configuration, the Signer can complete signature tags prior to the signing. Clicking inside the tag prompts the Signer to create a signature and initials.

signed or received th	inly confirming that you its form.	have received this	form. You do not	have to accept this loan because you have
Rodrigo Buyer	Date			
LOAN ESTIMATE			•	Page 3 of 3 - LOAN ID # 05172018_001054

#### A mouse or touchscreen can be used to capture the signature. Selecting **Adopt** will apply the signature or initials.

dit Signature	
our Full Name	Your Initials
Rodrigo Buyer	RB
Draw Select Pre-Drawn S	Style
By clicking "Adopt", I agree t representation of my signat	to this signature and initials being used as the electronic ture and initials on all closing documents.
	O Delete
$\mathcal{Q}$	Burel
Voone	
Draw your initials	O Delete
RB	
1.0	
	Capital

**Confirm** must be selected to save any changes.

to se	rvice your loan. If so, you will make your payments to us. ansfer servicing of your loan.	
Confirm Receipt By signing, you are only confirming that you signed or received this form. LB	have received this form. You do not have to accept this loan because you have	
LOAN ESTIMATE	Page 3 of 3 - LOAN ID # 05172018_001054     Confirm	T

Once all documents are reviewed and/or confirmed, the Signer selects **Complete** to finalize the Pre-Closing Review. If the Signer has confirmed all documents, this will happen automatically.

	You are almost there!
Select	complete to finalize your pre-closing document review.
	Complete
U	se the links below to view information about your closing.
	Title Company and Closing Agent info
ļ=	Closing Item List
•	Closing Document List

All Signers must complete the Pre-Closing Review for the order to move to Pending Closing status. The signing cannot begin until the order is in this status. Those assigned to the order will receive notification once this step is complete.



# Performing a RON Signing Using the iPad App – Signer View

All users intending to close via the iPad app must download the app prior to the signing.



After launching the app, the Signer enters the username and password they established when setting up their Pavaso account using a web browser.





The Signer must enter their PIN. The PIN length may vary depending on the order creator's settings.

All orders associated with the Signer logged into the account will display on **My Closing Dashboard**. If the Signer has not already completed their Pre-Closing Review, they can do so using the iPad app.



To begin the signing, the Signer selects Perform System Test to confirm that all hardware is working correctly.



Camera, speakers and microphone must all be functional in order to proceed with the RON signing. **Yes**, needs to be selected for each item in the System Test. Once complete, the Signer must select **Done** to advance to the next screen.

NAVIGATION	Perform System Te	st			
My Closing E	Test your audio and came	ra settings here to ensure t	hat they are working prior	to your closing.	
Step 1 -Pre-C Review	Note: Using your device's communicate through text	microphone and speaker i t chat.	is recommended. You will s	till be able to	will be
Step 2 - Pre-I Completed	2	Can you see you	rself in the video?		t. It is r your
Closing		Choose answer	Choose answer	•	ig and
		8	Yes		Josing
	1	Does the green b	No No	ı speak?	date.
		Choose answer		•	
	Video from your camera	Play test sound			
		Do you hear the t	est sound when you j	olay it?	
		Choose answer		•	6

Each Signer present for the signing must view and accept the eConsent. If Signers are entering the session at different times, only those present need to accept the eConsent to proceed.

8:32 AM Tue Apr 27	<ul> <li>▼ 78% ■</li> </ul>
Digital Close	습 Home 🖂 My Messages 2은 My Team 🔘 Help Ellie Jones 🗸
	Perform System Test       Last completed on 04/27/2021 08:32 AM MST         Camera - Working       Speaker - Working         Microphone - Working
	Step 2: Consent for Use of Electronic Signatures and Records Individuals present below must agree to the use of electronic signatures and records.
	<b>Note:</b> If an individual is not present, other participants can agree and continue with the Closing. If you are waiting for other participants to agree, <u>refresh</u> this page to see their updated acceptance status.
	Ellie Jones     Pending       Sam Jones     Pending         View eConsent
	Step 3: Enter closing session After completing steps one and two, this option will be enabled. At your scheduled closing
	time, select "Enter Closing Session" and you will be connected to your closing.
	Enter Closing Session $\rightarrow$
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Each Signer must then enter their PIN and select **I Agree** to proceed. If Signers do not want to accept the eConsent and select **I Disagree**, they cannot proceed with the RON signing.

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	Consent for use of electronic signatures and records:
	Pavaso is required by law to provide you with certain disclosures and information about your loan application ("Required Information"). With your consent, Pavaso can deliver Required Information to you by: Displaying or delivering the Required Information electronically, and Requesting that you print or download the Required Information and retain it for your records.
	This notice contains important information that you are entitled to receive before you consent to electronic delivery of required information. Your consent also permits the general use of electronic records and electronic signatures in connection with your application. Please read this notice carefully and print or download a copy for your files.
	After you have read this information, if you agree to receive Required Information from Pavaso electronically, and if you agree to the general use of electronic records and electronic signatures in connection with your relationship with Pavaso, please click on the "I agree" button where indicated.
	Statement of electronic disclosures:
	You may request to receive Required Information on paper, but if you do not consent to electronic delivery of Required Information, Pavaso cannot proceed with the acceptance and processing of your electronic application
	Enter your PIN
	If you choose to opt opt out, you will not be allowed to digitally sign the documents.
	I Disagree I Agree
-	Home Terms & Conditions Privacy Policy Help
	© Copyright 2021 Pavaso, Inc.
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At least one Signer must accept the eConsent for the Enter Closing Session button to enable.



# In this example, both Signers are present for the signing and are sharing a device. *Note:* Signers can also sign at separate times and use separate devices, if necessary.

8:32 AM Tue Apr 27	
Digital Close	
	O Microphone - Working
	Step 2: Consent for Use of Electronic Signatures and Records Individuals present below must agree to the use of electronic signatures and records.
	Note: If an individual is not present, other participants can agree and continue with the Closing.
	If you are waiting for other participants to agree, <u>refresh</u> this page to see their updated
	Ellie Jones Agreed View eConsent Sam Jones Agreed View eConsent
	Step 3: Enter closing session
	After completing steps one and two, this option will be enabled. At your scheduled closing time, select "Enter Closing Session" and you will be connected to your closing.
	Enter Closing Session →
	Home Terms & Conditions Privacy Policy Help © Copyright 2021 Pavaso, Inc.
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Both Signers must enter their PIN a second time and select **Continue**.

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Digital Cl	OSE 🏠 Home 🖂 My Messages 윤 My Team 🔞 Help Ellie Jones 🗸			
	Manua Damata On line Charles - Estav Manua DIN			
	Your Remote Online Closing - Enter Your PIN			
	Each participant using this device must enter their PIN here.			
	If a participant is not present and will use a separate device, leave their PIN field blank.			
	Ellie Jones (elliejones@mailinator.com)			
	****			
	Sam Jones (samjones@mailinator.com)			
	Continue →			
	Home Terms & Conditions Privacy Policy Help			
	© Copyright 2021 Pavaso, Inc.			
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Next, the Signers will be prompted to answer their security questions. To begin, each Signer must choose the **Select here to complete security questions** link associated with their name.



The only item each Signer must enter is their date of birth to generate security questions, which are based on information about the Signer, such as addresses, formerly owned vehicles, etc.

User Profile Info - Stanley Bu	yer ×
First Name (*):	Stanley
Last Name (*):	Buyer
Date of Birth (*):	01/20/1980
Current Address (*):	123 Left Lane
City (*):	Plano
State (*):	Texas 🗸
Zip (*):	12345
	Cancel

# In accordance with regulations established by many states, they will be prompted to answer a series of security questions. They must select **Submit** to proceed.

*Note:* This is timed and must be completed within 2 minutes. Only 2 chances are given to complete this.

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Digital Olares by Paval Security Questions - Ellie Jones	ip Ellie Jones 🗠
Please answer the following questions:	
Each participant 1. Which of the following colleges have you attended?	ectly answer the me, you will not be
Hill College	,,,
Langston University     Texas State Technical College: Waco	
University of Florida	
○ None of the above	
2. Which of the following addresses have you ever been associated with?	
1336 Simpson Drive	
O 2628 Reuter Avenue	
1414 Kimswick Court	
O 3413 South Better Drive	
I have never been associated with any of these addresses	
Submit	
0 0 C	Connected

There are several security question statuses that may appear during the RON transaction:

<b>Pending:</b> The Signer has not attempted to answer the security questions. To begin, the Signer must <b>Select here to complete</b> <b>security questions</b> .	Ellie Jones (elliejones@mailinator.com) Pending the completion of security questions. PENDING Select here to complete security questions
<b>Passed:</b> The Signer has successfully answered the security questions and can proceed to the signing.	Ellie Jones (elliejones@mailnesia.com) This individual may continue to the Remote Online Closing. PASSED Select here to complete security questions
<b>Skipped:</b> The security question requirement has been bypassed by the Notary conducting the session. <i>Note:</i> This is a configurable setting by company and may not be available during all signings in all states.	Ellie Jones (elliejones@mailinator.com) This individual may continue to the Remote Online Closing. SKIPPED Select here to complete security questions
<b>Failed, pending second</b> <b>attempt:</b> The Signer did not successfully answer the security questions on the first attempt and can try again.	Ellie Jones (elliejones@mailinator.com) This individual answered incorrectly. Pending second attempt. FALED Select here to complete security questions
<b>Failed:</b> The Signer has failed both attempts to answer the security questions correctly and must wait 24 hours before trying again.	EJ Finite Jones (elliejones@mailinator.com) This individual has answered incorrectly on two attempts and can try again in 24 hours. Please come back at 04/29/2021 at 11:48:28 AM. FAILED Select here to complete security questions

#### Once Signers can proceed, they select **Continue**.

*Note:* If there are multiple Signers and one answers the security questions correctly and the other does not, only the Signer who answered correctly may proceed to the signing.

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Digital Close	
Your Remote Each participant listed below must complete a se questions. Should any answer be incorrect, you wil able t	e Online Closing - Security Questions et of security questions to continue. You will have two minutes to correctly answer the Il have one additional attempt. After answering incorrectly a second time, you will not be to participate in the Remote Online Closing.
EJ	Ellie Jones (elliejones@mailinator.com) This individual may continue to the Remote Online Closing. PASSED Select here to complete security questions
SJ	Sam Jones (samjones@mailinator.com) This individual may continue to the Remote Online Closing. SKIPPED Select here to complete security questions
	Back Continue →
Home	Terms & Conditions Privacy Policy Help © Copyright 2021 Pavaso, Inc.
0 0 C	Connected

Next, Signers are prompted to set up their digital signature by selecting **Edit**. *Note:* If *Pre-Closing tags were assigned, the signature the Signers previously established will auto-fill.* 

8:34 AM Tue Apr 27			<b>(0)</b> • 🗢 78% <b>()</b>
Digital Close			
Buyer #1: Ellie Jones - SIGNING ON BEHALF OF: E	Ellie Jones		G Edit
Buyer #2: Sam Jones - SIGNING ON BEHALF OF: S	Sam Jones		C Edit
Full Signature			
	Continue	→	
Cindy Closer (ClosingAg Eller Jones, Sam Jones			
<b>G O C</b>			Connected

### After establishing their digital signature, the Signer must select Adopt.

Note: If the Adopt button is not visible, scroll down.

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Digit by Pava	Edit Signature - SIGNING ON BEHA	LF OF: Sam Jones	e Ellie	ones ~
	Your Full Name	Your Initials		
Buyer #1:	Sam Jones	SJ	C Edit	
E E	Draw Select Pre-Drawn Style			
(C)	By clicking "Adopt", I agree to this sign representation of my signature and in	ature and initials being used as the electroni itials on all closing documents.	ić	
(a	Draw your signature		O Delete	
Buyer #2:	Om Am		C Edit	
	Sam Go			
FL C	Draw your initials		O Delete	
	$\sim$			
	50			
				_
Cindy Closer (ClosingAg Elle Jones, S	am Jones			Ţ
000				Connected

Once all signatures are complete, the Signers should select Continue.



# **ID Validation**

Each Signer must complete identification validation during the signing. The Signer whose authentication is required displays in the top left. The Signer selects the type of ID from the drop-down menu. Acceptable forms of identification include a current:

- Government-issued passport
- Government-issued driver's license
- Government-issued identification card

#### After selecting an ID type, the Signer must select **Validate by Smartphone** and enter their cell phone number.

Note: A smartphone with text, camera and internet capability is required.

*Note:* International numbers are accepted. However, the recipient must be able to receive texts from a U.S. phone number, not through a third-party messaging app.

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Digital Close 💮 Home 🖂 My Messages 28. My Team 🍥	Help Ellie Jones 🗠	
Ellie Jones, Sam Jones (You) Please make sure you have sufficient lighting and can see yourself clearly on the video. Your closing agent is visibly see you. Note: Each participant using this device must validate their identification. Buyer - Ellie Jones To verify your identity, please select one of the following form State Driver's License Validate By Smartphone	ID Validation An ID validation link will b Country Code:	the sent to the phone number provided.
	Phone number: (*)	(555) 555-5555
Cindy Coser (Cosengla, Ein Jone, Sen Jone)		Cancel Send
<b>◎</b> ○ C	Connected	

The Signer receives a text message that contains a link. Selecting this link opens a browser window where the Signer must tap the camera icon to capture an image of the front and back of their ID.



#### **ID Capture Tips:**

- Use a dark, solid background.
- The camera will automatically capture the image of the ID.
- All four corners of the ID should be visible in the camera frame. Avoid getting too close. It's okay if some of the background shows.
- Steady the camera before shooting and retake the image if it appears blurry.
- The same smartphone can be used to validate multipls IDs. If one Signer's phone works and the other's does not, the validation link for each Signer can be sent to the same device.

If the pictures are captured and processed successfully by the ID verification functionality, the Signer receives the confirmation message below. If any errors occured, they will appear on the screen and the Signer can try again.



Once both Signers have completed their ID validation, the screen will update to show each ID as **Valid**. The Notary can confirm that the ID being used is in good standing, via the webcam or by reviewing the image of the ID the signer captures with their smartphone or both. The Notary will begin the session from their device, prompting all participants to enter the session.

AM Tue Apr 27						•?
ж.	Digital Close	🟠 Home	🗹 My Messages	🔗 My Team	Help Ellie Jor	ies 🗸
E	Ellie Jones, Sam Jones (You)	ting and can see yours	elf clearly on the vide	o Your closing a	gent is required to	
v	visibly see you.				Serreis redained to	
P	Note: Each participant using this device r	nust validate their ider	tification.			
	Ellia Jones (Ruver)				• Valid	
	Ellie Jones (Buyer)				Valid	
	Sam Jones (Buyer)				🛛 Valid	
$\bigcirc$	Home	Terms & Conditions	Privacy Policy H	elp		
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Closer (ClosingAg	Ellie Jones, Sam Jones					
BOC						Connec

The Signers will see a waiting screen until the Notary sends them a document to sign.



Documents are sent to each Signer individually. The Signer clicks inside an open digital tag to complete the signature. Once the tag is selected, the signature captured during the previous step will apply. If the Sign All configuration is enabled, and the Signer confirmed the document or eSigned documents during the Pre-Closing Review, the Signer will only need to verify their signature.

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	You	are using a mobile device.		8
	Digital Close	습 Home 🖂 My Message	s 😤 My Team 🖉 Help	Ellie Jones 🗸
	We may order an appraisal to determine promptly give you a copy of any appraisa additional appraisal for your own use	the property"s value and charge you for	r this appraisal. We will usen pay for an	
	Buyer: Ellie Jones	Date	Biger Ellie fones 22 and a loss and st Ellis Jerus Borrower	Date:
	Borrower	Date.	Borrower	Date:
Debug Log Pava	so Production			-
ndy Closer (ClosingAg.	Ellip Jones, Sam Jones.			÷
0 O C				Connected

Once all signatures have been applied, the Signer must select **Done** to save completed tags. The control of the document will return to the Notary.



Documents may also include text or check boxes that must be completed by the Signer. Once all tasks are complete, the Signer will need to select **Done**.

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		You are using a mobile d	evice.		0
<b>.</b>	Digital Close				
	M	AILING ADDRESS CEI	RTIFICATIO	N	
	RE: Loan Number: 130 Property Address: 123	500307 Left Lane Plano, TX 75	093		
	Please be advised that you correspondence to me/us reg (PLEASE CHECK AND C	a are hereby instructed in accordance arding my/our loan with you to the foll OMPLETE ONE ONLY!!) hown above. If the property shown above PERTY ADDRESS	with the terms of owing address.	the Note, to address all than one unit, the specific	
Dindy Closer (ClosingAg. E	IF Jones, Sam Jones.				
GOC					Connected

The Signer will see the screen below while the Notary completes any outstanding tasks, such as the eNotary journal or completing eNotarization.



Once the Notary ends the session, the RON signing is complete. Final documents may be accessed via the Post-Closing tab. Documents can only be downloaded or printed from a desktop browser.

Digital Close				
NAVIGATION	You Have Completed Your Remote Online Closing!			
My Closing Dashboard	Your closing agent is finalizing your documents.			
Step 1 -Pre-Closing 🛛 📀 Review	en finished, you will be able to access the completed closing documents by logging in to your Pavaso account.			
Step 2 - Pre-Closing 🛛 🕏 Completed				
Closing O				

Digital Oby Pavaso	Close	<b>Ш</b> но	ome 🛛 My Mes	sages 22 M	y Team	🕐 Help 🛛 Ellie Jones 🗸
NAVIGATION	P	Post-Closing				↓ 0 Notification(s) >
My Closing Dashboa	ird					
Early Disclosures						
Post-Closing	0	Audit Log This contains all activities completed by all parties for this transaction.				
		AuditReport	🗇 N/A	📥 Download	🔒 Print	
	•	Complete Executed Pac	kage			
		Bundle of all Documents	🗇 N/A	🛓 Download	🔒 Print	
		Individual Executed Documents				
		Right to Appraisal	觉 04/27/2021	📥 Download	🔒 Print	
		Survey	204/27/2021	📩 Download	🔒 Print	
		Mailing Address Certification	2 04/27/2021	📥 Download	🔒 Print	
		Name Affidavit_2	2 04/27/2021	📥 Download	🖨 Print	
		Note	2 04/27/2021	🛓 Download	🔒 Print	
C						

## **Pavaso Support**

Support Hours: https://pavaso.com/contact/ Phone/ Closing Hotline: (866) 288-7051 Email: support@pavaso.com View Our 24/7 Online Help Library

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\*Due to platform capabilities, state law or regulation or all, electronic notarization and remote online notarization are not available in all areas.

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